



Unique Identifier: **DBSQM01**
Revision: **1**
Date: **30 March 2018**
Page: **1 of 1**

Quality Policy

The Management of DB Specialised Coatings and DB Rotating Equipment, within the scope of our services as defined in our Quality Manual, will promote sustainable growth in the interest of all our stakeholders, including the community and our customers. We are committed to the principle of quality and will ensure that this policy is implemented at all levels throughout the company as this will enable us to pro-actively add value to our business.

- ❑ In our quest to attain a satisfied customer base and to build a solid reputation, we are committed to a Quality Management System that complies with the requirements of ISO 9001:2015.
- ❑ It is our policy to satisfy customer requirements with competitively priced services, ensuring a safe and healthy workplace and environment, whilst complying with all regulatory requirements that are applicable to our business.
- ❑ Our staff is committed to continuous improvement of services, products and processes through the use of factual decision making (analysis of data) and a Quality Management System based upon the requirements of ISO 9001:2015.
- ❑ We also recognise that teamwork is the foundation for achieving our objectives and that customer satisfaction is the most important aspect in whatever we do.

D. Bester

Managing Director

30 March 2018